

Appendix B5		Standard Service Requirements		
Extra Care Facilities, Meeting Halls and other sites listed in Appendix B1				
Sub-Area	Minimum Cleaning Frequency	Minimum Cleaning Frequency = Monthly	When Requested by the Council	
1	Floor - Gerflor Fire Safety Flooring (Vinyl)	1.Kilkenny Court Main Building and Lifeline Operation Centre - 6 Days per week 2. Kilkenny Court Accommodation Blocks - 5 days per week 3.Lodge close 3 times per week 4.Bulford, Wellesley Street, Newton Road, Taunfield Close meeting halls and Seabrook House twice per week. 5.Middle Way, Monmouth Road, Broomfield House, Darby Way. Roland Close, Moorland Place, Creedwell Orchard, Hope Corner Lane, Robin Close & Heathfield Drive meeting halls once per week		
2	Floor - Gerflor Fire Safety Flooring (Carpet/Carpet Tiles). Including Gradus 5000 matting and or Gerflor Lafite Connect	As above		
3	Floor - Vinyl (Not Specified)	As above		
4	Other Hard Floor Finishes	As above		
5	Floor - Carpet/Carpet Tiles Not Specified	As above		
6	Gerflor - Fire Safety Entrance Matting - or other Entrance Matting	As above		
7	Touchpoints	As above		
8	Communal entrance doors front and rear (where present) including all related glazing and Screens	As above		
9	Chairs and Soft Furnishings	As above		
10	Stairs	As above		
11	Rubbish Removal and litter Bins	As above		
12	Ledges, Window sills, Shelves, Skirtings and Architraves		Yes	
13	Walls, Store Cupboard Doors and Communal/cross corridor Doors		Yes	
14	Ceilings, Lights, Fixtures & Fittings		Yes	
15	Emergency Lighting Fixtures and Fittings		Yes	
16	Signage		Yes	
17	Other Communal Glazing Internal		Yes	
18	Other Communal Glazing External		Yes	
19	External Stairways and Walkways		Yes	
20	Office Areas	As above		
21	Toilet Facilities	As above		
22	Sleeping Accommodation	As above		
23	Bathroom, Shower Room and Toilet Facilities	As above		
24	Kitchen/Kitchenette Facilities	As above		
25	Deep - Clean - Gerflor Fire Safety Flooring (Vinyl) and other Vinyls (Tendered SOR rates will apply)			Yes
26	Deep Clean Floor - Gerflor Fire Safety Flooring (Carpet/Carpet Tiles) and other Carpets (Tendered SOR rates will apply)			Yes
27	Deep Clean - Gerflor - Fire Safety Entrance Matting or other entrance Matting ((Tendered SOR rates will apply)			Yes
28	Sharps Removal, Bodily Fluids and Biological Hazards (Tendered SOR rates will apply)			Yes
29	Graffiti Removal (Tendered SOR rates will apply)			Yes
	Full Deep Clean	A full Deep Clean will encompass all of the requirements set out in items 1 -24 as appropriate for the particular property/facility. A monthly visit is therefore a Deep Clean. If requested/confirmed by the Council items 1 - 6 (as appropriate) may be replaced by items 25 - 27. Similarly if requested/confirmed by the Council items 28 or 29 may apply. When any of items 25 - 30 are requested the tendered SOR's will be chargeable by the Contractor. An initial Deep Clean (incorporating items 25 - 27 as appropriate)must be provided for within the Tendered Price		Yes