

Communal area cleaning questionnaire

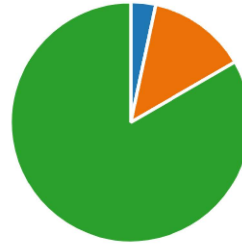
30 Responses

02:21 Average time to complete

Active Status

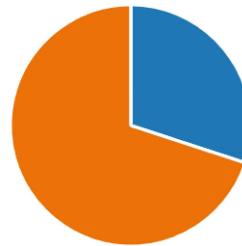
1. How satisfied with the cleanliness of the internal communal area of your flat block at present?

Very satisfied	1
Neither satisfied nor dissatisfied	4
Dissatisfied	25



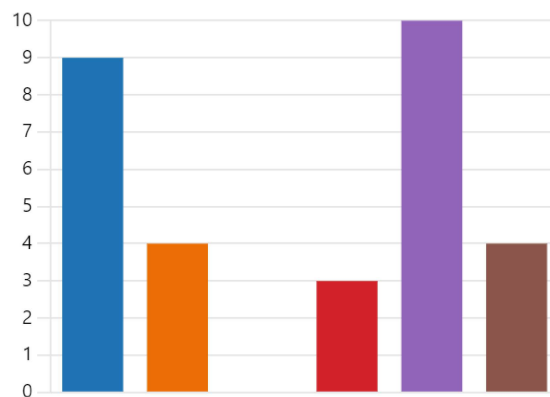
2. The service charge that you pay for communal cleaning is based on actual costs of the contracts and work involved. If you had the choice, would you rather:

Pay more for a communal cleani...	9
Pay a service charge for a comm...	21



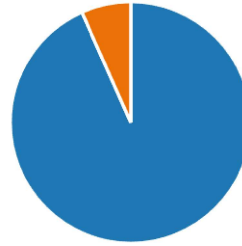
3. What do you think is a reasonable additional weekly cost to ensure regular cleaning of the internal communal areas/spaces?

£2	9
£3	4
£4	0
£5	3
Not Sure	10
Other	4



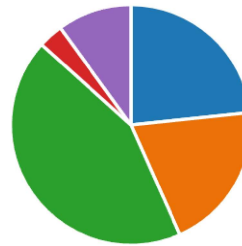
4. Do you support the introduction of a new internal communal cleaning service based on the questions above?

● Yes	28
● No	2



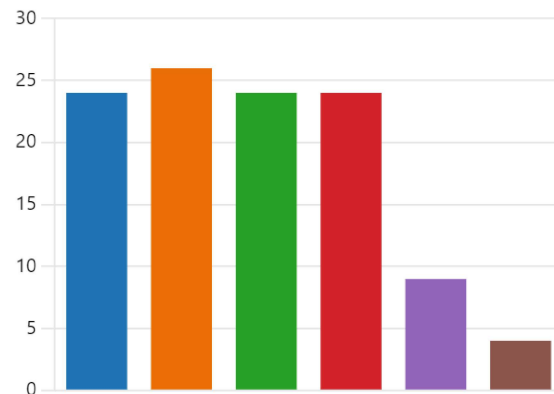
5. How often do you think communal cleaning contractors need to attend?

● Weekly	7
● Fortnightly	6
● Monthly	13
● Bi-Monthly	1
● Quarterly	3



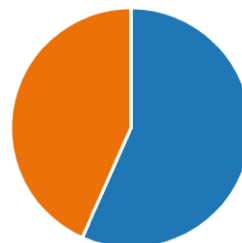
6. What would you like to see included?

● Windows	24
● Stairs	26
● Stairwell	24
● Landings	24
● Ceilings	9
● Other	4



7. Is it important for you to know when your cleaning contractor is going to attend?

● Yes	17
● No	13



8. How would you like to receive information about the approximate times of visits and the tasks being performed by the cleaning contractor?

Online	1
Text Message	6
Email	17
Leaflet	6

