

Environmental Health

Risks / Issues / opportunities



Somerset
Council

What is Environmental Health?

- Food Safety
- Control of infection / Public Health
- Health and Safety
- Pollution control
- Contaminated Land
- Noise control
- Anti Social Behaviour
- Licensing
- Dog control
- Enviro crime
- Unauthorised encampments
- Abandoned vehicles
- Planning consultations
- Private sector housing
- Public health funerals

Risks

Outstanding food hygiene inspections – FSA Audit

Renters Right Bill 2024

250% increase in abandoned vehicle complaints

Reducing services to statutory minimum



Issues

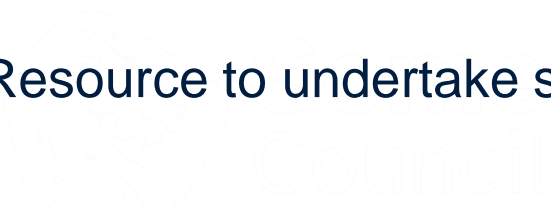
Increase use of Statutory Services

5 aging legacy property databases – data accuracy

Vacancies and skills shortage

Differing policies and procedures

Resource to undertake service transformation



Opportunities

Channel shift of customer to self service, web forms, applications

Harmonisation of policies and practices – Licensing, Taxi, Street Trading

Review and harmonisation of contracts – reducing risk and assisting service transformation. MOGO, St Giles Kennels, PHF's

Review of task allocation and use of resources.

Joined up working with partner agencies & directorates