

Healthier **Together**



Improving health and care in Bristol,  
North Somerset and South Gloucestershire

# Weston has a bright future

## We're making it a reality



# Introduction and purpose of the item

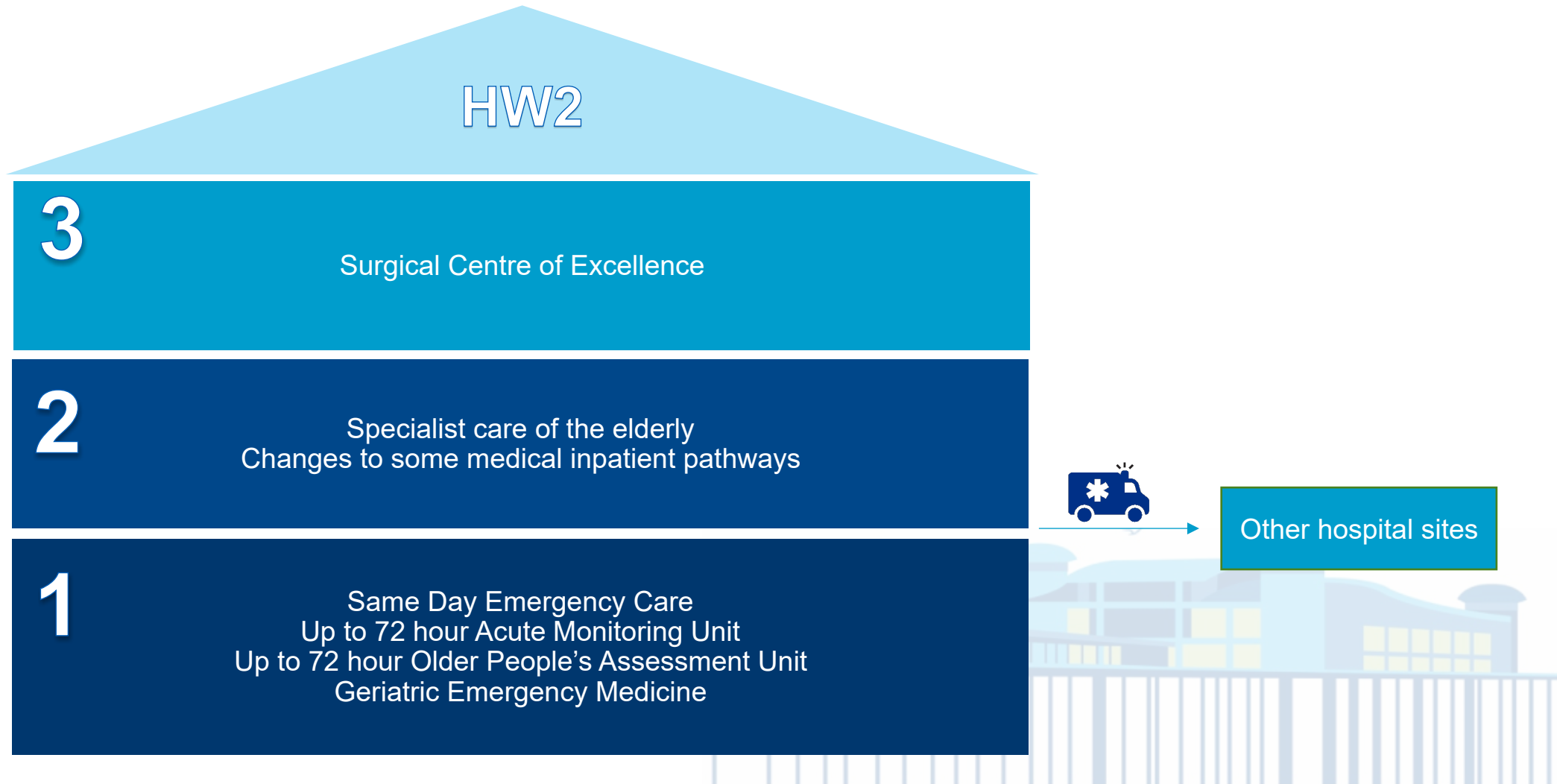
- Our vision for wellbeing, health and care in Weston
- Our plans for a thriving, sustainable hospital at the heart of the community and how these plans meet local population need now and in the future
- How we are turning our plans for Weston General Hospital into a reality
- How we are working together across acute, primary and community care to improve local health and care outcomes

# Healthy Weston 2: Vision

**Our vision** is for Weston General Hospital to be a strong and dynamic hospital at the heart of the community that is fit for the future, with a range of services providing the very best care, experience, safety, and outcomes to local people.



# Our plans for a thriving sustainable hospital



# Enhancements to 4 service areas, alongside ongoing service improvement

**Emergency department (A&E) serving adults and children 14/7**

**Same day emergency care (SDEC) service**

**Specialist stroke inpatient rehabilitation**

**Emergency surgery**

**Children's services  
Seashore Centre**

**Maternity care**

**Intensive care unit**

**Cancer care**

**Inpatient medicine**  
E.g. cardiology, diabetes & endocrinology, respiratory, rheumatology

**Outpatient medicine**  
E.g. cardiology, diabetes & endocrinology, respiratory, rheumatology

**Planned surgery**  
E.g. orthopaedics, ophthalmology, gynaecology, breast, cancer, urology

**Care of the elderly**

**Key:**



= No change proposed as part of Healthy Weston Phase 2\*

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\* Note: Services marked as "no change" in this slide will continue to make usual ongoing improvements, but outside of the remit of Healthy Weston Phase 2

# Improving our services to meet local need



**The population is growing and has new health needs.** The plans include services for all ages. We keep A&E, maternity and children's services. We will have even more care for older people and same day emergency care so people can get home quickly.



**We need to keep services safe and stable.** The plans mean there are enough staff to make sure hospital services meet local and national standards now and in future.



**We need to work better together.** The plans help the hospital work better with GPs and community services. They build on the merger between Weston and Bristol trusts. This will provide better access to care and more continuity.



**We need to use resources well.** The plans will provide 1000s more planned operations, helping get through the backlog and get the best outcome for every NHS pound we spend.

# Engaging with the public, staff and local stakeholders

- Over 5,000 patients, public and staff have shaped plans to keep Weston General Hospital strong for a long time
- Senior doctors, nurses and other professionals are leading the delivery of new services, as well as the planning for new improvements
- We will continue to engage with the public, staff and local stakeholders. A range of sessions are planned over the new few months including our Healthy Weston staff reference group open to all, and an update to our Patient Public reference group supported by Healthwatch

# Taking great strides in implementing our plans

Investment in urgent care for people of all ages, helping people to get home quickly after an emergency:

- Appointment of 32 additional people across a range of roles to work in our ED
- More **Same Day Emergency Care** and **Short Stay Care** providing high-quality treatment and care faster, with shorter stays in hospital
- Specialist holistic **care for older people** in an emergency

Alongside these plans are further developments:

- Our **Seashore Centre** is now open 8am – 10pm, providing paediatric expertise to the ED, urgent treatment and specialist clinics
- Our new **Transfer of Care Hub** is linking services across Weston to speed up discharge and make sure people get the support they need when they leave hospital
- We are **attracting and retaining people** to come and work with us including 30 more internationally educated nurses



A partnership model in Weston  
Transfer of Care Hubs



# These improvements are making a real difference to quality and safety

- Significantly more patients (just under 10% of ED attendance) have had their care managed swiftly and skilfully, with most people not needing to be admitted
- Improvements to quality and safety. E.g. in Dec 22, there were 9 occasions when ambulances had to be diverted away from Weston General Hospital. In 2023 to date, there have been just 3 occasions
- Month on month improvement in waiting times, and the number of people waiting in the Emergency Department
- Significant reduction in our staff vacancy rate. The vacancy rate for both nurses and doctors are below the 5% target when compared to 19% nursing and 7.5% medical in 21/22

# What's planned next?

- **Care for older people**, meeting the complex health care needs of frail older people in an environment that best suits their specific needs. This includes wards for older people, clinics for quick diagnosis and improvements to how we work together to deliver good integrated care

If someone needs to **stay in hospital longer than 72 hours** for specialist medical care, we will take them to a neighbouring hospital for the very best care. Older people needing ongoing care will stay at Weston as there will be specialist help for older people

- **More planned operations**, Weston General Hospital will become a surgical hub providing operations for people of all ages, close to home e.g. hip, knee and cataract surgery

# Some people would travel less, some more

- More people will have operations at Weston General Hospital so they won't need to travel elsewhere for operations or appointments before and after
- But each day about 6 people will transfer to a different hospital for specialist care if they need to be in hospital longer than 72 hours
- Ways that we are trying to reduce the impact are:
  - We will provide **more same day and short stay emergency care** so fewer people will need to be admitted to hospital
  - People who are transferred to other hospitals can **come back** to Weston General Hospital after getting specialist care. We will provide transport

# Healthy Weston 2 – closing remarks

- Together, we are taking great strides towards our vision for health and care in Weston
  - We are transforming urgent care for people of all ages and helping them to get home quickly after an emergency
  - Our Seashore Centre is now open longer, and providing specialist paediatric advice in our Emergency Department
  - The new Transferring Care Hubs are linking services across Weston to speed up discharge and make sure people have the care they need
- But there is more to do together, to deliver our ambitious vision for Weston



# Questions for the panel

PC



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