

Appendix 1

Member Code of Conduct Complaints										
Reference	Date Received	Complainant	Council	Acknowledged on	Deadline to Respond (20 working days)	Decision notice sent on	Decision (Upheld/Dismissed)	Nature of Complaint	Notes	Time Spent on complaint
April 2023										
MO/23-24/1	18/04/23	Member of the Public	Martock Parish Council	25/04/23	21/04/23	23/05/23	Dismissed	Failure to treat with respect. Allegations of improperly, conferring an advantage/disadvantage and breach of social media policy.	Pre-vesting reference: 2023/MO/001. The code did not apply as not acting in their official capacity.	
MO/23-24/3	24/04/23	Member of the Public	Chard Town Councillors	02/05/23	25/04/23	24/05/23	case closed no response from complainant	Serial bullying and harrasment of council employees and members of the public.	Complaint form sent to complainant for further details	
MO/23-24/4	24/04/23	Member of the Public	Martock Parish Council	05/05/23	28/04/23	30/05/23	Dismissed	Prejudice under the protected characteristic of marriage. Disrespectful and bullying behaviour		
MO/23-24/2(a)	24/04/23	Member of the Public	Somerset Council	02/05/23	25/04/23	24/05/23	Dismissed	Verbal attack on another councillor, accusing a councillor of wanting her to resign. Failure to treat with respect and unprofessional behaviour	Written apology offered and given.	
MO/23-24/2@	25/04/23	Member of Staff	Somerset Council	03/05/23	27/04/23	25/05/23	Dismissed	Verbal attack on another councillor, accusing a councillor of wanting her to resign. Failure to treat with respect and unprofessional behaviour	Written apology offered and given.	
MO/23-24/2(b)	26/04/23	Member of the Public	Somerset Council	04/05/23	27/04/23	26/05/23	Dismissed	Verbal attack on another councillor, accusing a councillor of wanting her to resign. Failure to treat with respect and unprofessional behaviour	Written apology offered and given.	
MO/23-24/2(d)	28/04/23	Member of the Public	Somerset Council	05/05/23	28/04/23	30/05/23	Dismissed	Disrespectful and unprofessional behaviour	Written apology offered and given.	
MO/23-24/5	28/04/23	Member of the Public	Somerset Council & Chard TC	09/05/23	03/05/23	02/06/23	Dismissed	Failure to treat with respect and threatening and bullying behaviour	Not acting in his official capacity	
May 2023										
MO/23-24/2(e)	04/05/23	Member of the public	Somerset Council	12/05/23	09/05/23	06/06/23	Dismissed	Disrespectful and unprofessional behaviour	written apology offered and given.	
MO23-24/6 (a)	07/05/23	Clr	Chard Town Councillors	15/05/23	10/05/23	08/06/23	upheld	Failure to treat with respect and unprofessional behaviour	Found that he did fail to treat with respect but warned on future conduct	
MO/23-24/9	08/05/23	Member of the public	Somerset Council	15/05/23	10/05/23	08/06/23	case closed no response from complainant	Failure to treat with respect	No information returned from complainant in order to proceed with complaint.	
MO/23-24/7(c)	10/05/23	Member of the public	Chard Town Councillor	19/05/23	15/05/23	12/06/23	upheld	Bringing council into disrepute	Found that she failed to comply with Media policy but policy not clear therefore guidance given to the Clerk to review.	
MO/23-24/7 (d)	10/05/23	Member of the public	Chard Town Councillor	19/05/23	11/05/23	12/06/23	upheld	Bringing council into disrepute	Found that she failed to comply with Media policy but policy not clear therefore guidance given to the Clerk to review.	
MO/23-24/6 (b)	10/05/23	Member of the public	Chard Town Councillors	17/05/23	11/05/23	09/06/23	upheld	Failure to treat with respect and unprofessional behaviour	Found that he failed to treat with respect but not in the public interest to investigate.	
MO/23-24/6(c)	10/05/23	Member of the public	Chard Town Councillors Somerset Council	17/05/23	10/05/23	09/06/23	upheld	Unprofessional conduct, bullying behaviour and bring the council into disrepute	Found that he failed to treat with respect but not in the public interest to investigate.	
MO23-24/4 (a)	10/05/23	Member of the public	Martock Parish Council	17/05/23	17/05/23	15/06/23	Dismissed	Failure to treat with respect		
MO/23-24/8	10/05/23	Member of the public	Somerset Council	19/05/23	15/05/23	12/06/23	Dismissed	Bringing council into disrepute	No breach of the code	
MO/23-24/7(a)	12/05/23	Clr	Chard Town Councillor	19/05/23	15/05/23	12/06/23	upheld	Bringing council into disrepute	Found that she failed to comply with Media policy but policy not clear therefore guidance given to the Clerk to review.	
MO/23-24/7(b)	12/05/23	Clr	Chard Town Councillor	19/05/23	15/05/23	12/06/23	upheld	Bringing council into disrepute	Found that she failed to comply with Media policy but policy not clear therefore guidance given to the Clerk to review.	
MO/23-24/6(d)	14/05/23	Member of the public	Chard Town Councillor	19/05/23	15/05/23	12/06/23	upheld	Unprofessional conduct, bullying behaviour and bring the council into disrepute	Found that he failed to treat with respect but not in the public interest to investigate.	

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MO/23-24/6 (e)	16/05/23	Member of the public	Chard Town Councillor	23/05/23	16/05/23	14/06/23	upheld	Failure to treat with respect	Found that he failed to treat with respect but not in the public interest to investigate.	
MO/23-24/7(e)	16/05/23	Member of the public	Chard Town Councillor	23/05/23	16/05/23	14/06/23	upheld	Bringing council into disrepute	Found that she failed to comply with Media policy but policy not clear therefore guidance given to the Clerk to review.	
MO/23-24/8(a)	16/05/23	Member of the public	Somerset Council	23/05/23	16/05/23	14/06/23	Dismissed	Bringing council into disrepute	No breach of the code	
MO/23-24/10	16/05/23	Clr	Street Parish Council	23/05/23	18/05/23	15/06/23	Dismissed	Failure to treat with respect	No breach but warning given	
MO/23-24/10(a)	16/05/23	Clr	Street Parish Council	23/05/23	18/05/23	15/06/23	Dismissed	Failure to treat with respect	No breach but warning given	
MO/23-24/10(b)	19/05/23	Clr	Street Parish Council	26/05/23	19/05/23	19/06/23	Dismissed	Failure to treat with respect	No breach but warning given	
MO/23-24/10(c)	19/05/23	Clr	Street Parish Council	26/05/23	19/05/23	19/06/23	Dismissed	Failure to treat with respect	No breach but warning given	
MO/23-24/12	22/05/23	Member of the Public	Minehead Parish Council	30/05/23	12/06/23	10/07/23	Dismissed	Using position, breach of confidentiality and bringing council into disrepute		
MO/23-24/13	22/05/23	Member of the Public	Minehead Parish Council	30/05/23	12/06/23	10/07/23	Dismissed	Breach of confidentiality and bringing the council into disrepute		
MO/23-24/14	24/05/23	Clr	Horton Parish Council	01/06/23	25/05/23	22/06/23	Dismissed	Failure to treat with respect	Written apology sent from Member to Complainant. Complainant satisfied.	
June 2024										
MO/23-24/6(f)	06/06/23	Member of the public	Chard Town Council	08/06/23	05/07/23	15/06/23	upheld	Failure to treat with respect	Found that he failed to treat with respect but not in the public interest to investigate.	40 mins
MO/23-24/11	02/06/23	Member of the public	Martock Parish Council	06/06/23	04/07/23	23/06/23	Dismissed	Failure to treat with respect and breach of confidential information	No breach but warned of future conduct on social media	2 hrs 45 mins
MO/23-24/12	22/05/23	Member of the public	Minehead Parish Council	12/06/23	10/07/23	10/07/23	Dismissed	Using position, breach of confidentiality and bringing council into disrepute		3 hrs 40 mins
MO/23-24/13	22/05/23	Member of the public	Minehead Parish Council	12/06/23	10/07/23	10/07/23	Dismissed	Breach of confidentiality and bringing the council into disrepute		3 hrs 40 mins
MO/23-24/15	13/06/23	Member of the public	Mudford Parish Council	13/06/23	11/07/23	17/07/23	upheld	Failure to treat with respect discussing a member of the public's private information	Written apology and training recommended.	4 hrs 55 mins
MO/23-24/16	19/06/23	Member of the public	Crewkerne Town Council	11/07/23	09/08/23	22/09/23	dismissed but training will be given	Breach of equality duty	Anonymity granted due to her employment situation.	4 hrs 30 mins
MO/23-24/16 (a)	20/06/23	Member of the public	Crewkerne Town Council	11/07/23	09/08/23	22/09/23	dismissed but training will be given	Breach of equality duty		4 hrs 30 mins
MO/23-24-16(b)	20/07/23	Member of the public	Crewkerne Town Council	24/07/23	21/08/23	22/09/23	dismissed but training will be given	Using position to advantage others		4 hrs 30 mins
MO/23-24/17	20/06/23	Member of the public	Crewkerne Town Council	11/07/23	09/08/23	22/09/23	dismissed but training will be given	Failure to declare interest		6 hrs 10 mins
MO/23-24/18	22/06/23	Clr	Bridgwater Town Council		20/07/23	07/08/23	dismissed	failure to declare interest	Complainant has asked for anonymity, request rejected. Evidence shows interest declared.	
July 2024										
MO/23-24-16(b)	20/07/23	Member of the public	Crewkerne Town Council	24/07/23	21/08/23	22/09/23	dismissed but training will be given	Using position to advantage others		4 hrs 30 mins
MO/23-24-17(a)	20/07/23	Member of the public	Crewkerne Town Council	24/07/23	21/08/23	22/09/23	dismissed but training will be given	Using position to advantage others and failure to declare interest		6 hrs 10 mins
MO/23-24/19	13/07/23	Clr	Chard Town Council	20/07/23	17/08/23	30/08/23	partially upheld	Bringing the Council into disrepute and using posn to adv/disadvantage others		4 hrs
MO/23-24/20	13/07/23	Clr	Chard Town Council	20/07/23	17/08/23	30/08/23	dismissed	Bringing the Council into disrepute and using posn to adv/disadvantage others		4 hrs
MO/23-24/21	16/07/23	Member of the public	Ilton Parish Council	20/07/23	17/08/23	03/08/23	dismissed	Failure to treat with respect		2hrs
MO/23-24/22	17/07/23	Member of the public	Ilton Parish Council	20/07/23	17/08/23	03/08/23	dismissed	Failure to treat with respect		2 hrs
MO/23-24/23	16/07/23	Member of the public	Chard Town Council	21/07/23	18/08/23			Failure to treat with respect		
MO/23-24/24	20/07/23	Member of the public	Crewkerne Town Council	24/07/23	21/08/23	22/09/23	dismissed but training will be given	Using position to advantage others		4 hrs
MO/23-24/25	24/07/23	Member of the public	Bishops Lydeard & Cothelstone Parish Council	02/08/23	31/08/23	25/08/23	dismissed	Bringing the council into disrepute, failure to treat with respect and failure to declare an interest		6 hrs
MO/23-24/26	26/07/23	Member of the public	Bridgwater Town Council	04/08/23		04/09/23	dismissed	Failure to declare interest	Further information requested from complainant as he has asked for anonymity. Failed to give sufficient information to consider anonymity.	4 hrs 10 mins

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August 2024										
MO/23-24/27	02/08/23	Member of the public	Porlock Parish Council	04/08/23	18/08/23	22/08/23	Dismissed	Failure to treat with respect and bullying behaviour		3 hrs 15 mins
MO/23-24/34	22/08/23	Member of the Public	Somerset Council	22/08/23	19/09/23			Bringing Council into disrepute		
September 2024										
MO/23-24/28	06/09/23	Member of the public	Shepton Mallet Town Council	15/09/23		15/09/23	Dismissed	No breach identified by complainant. Unfa	Failed jurisdictional test. Not acting in official capacity	
MO/23-24/29	07/09/23	Clr	Chard Town Council	15/09/23	05/10/23	26/09/23	Failed juris test	Failed to treat with respect and defamed Clr	Failed jurisdictional test. Not acting in official capacity	45 mins
MO/23-24/30	08/09/23	Member of the public	Leigh on Mendip Parish Council	15/09/23	06/10/23	27/09/23	Failed juris test	Participated in a meeting with an interest	Failed jurisdictional test. Dispensation granted by the clerk	20 mins
MO/23-24/31	04/09/23	Member of the public	Creech St Michael Parish Council	15/09/23	03/10/23			Failure to treat with respect		
MO/23-24/32	27/09/23	Member of staff	Shepton Mallet Town Council	27/09/23	25/10/23			Bringing the authority into disrepute, Using her position for unfair advantage, inappropriate use of council resources		
MO/23-24/33	28/09/23	member of the public	Yeovil Town Council	29/08/23	27/10/23			Failure to declare interest		
October 2023										
N/A										
November 2023										
MO/23-24/35	08/11/23	Member of the public	Wincanton Town Council	16/11/23					Complainant didn't wish to proceed but wanted the complaint left on file as Clr has resigned	5 mins
MO/23-24/36	13/11/23	Member of the public	Old Cleeve Parish Council				Dismissed	dissatisfied with decision of the parish	Some of the complaint was too old and the rest was a dissatisfaction with a council decision no evidence provided of complaint against individual cllrs	3 hrs 30 mins
MO/23-24/37	15/11/23	Member of another public	Somerset	16/11/23	14/12/23	21/11/23	dismissed	Inappropriate racist comments	outside of jurisdiction	40 mins
MO/23-24/38	15/11/23	Employee	Ilminster Town Council	16/11/23	14/12/23		Dismissed	Failure to treat with respect and inappropriate comments on Facebook		3 hrs 30 mins
MO/23-24/39	24/11/23	Employee	Meare Parish Council	28/11/23	28/12/23		Dismissed	Failure to treat with respect and bring the council into disrepute		3 hrs 10 mins
MO/23-24/40	29/11/23	CPRE	Charlton Horethorne PC	30/11/23	02/01/24					
December 2023										
MO-23-24/41	12/12/23	Clr	Somerset Council	19/12/23	12/01/23			Breach of Confidentiality	Self-report	
MO/23-24/42	16/12/23	Clr	Mudford Parish Council	02/01/24	29/01/24			Failure to declare an interest	Complainant agreed complaint would be progressed in January 2024	
Mo/23-24/43	31/12/23	Clr	Chard Town Council	08/01/24	02/02/24			Failure to treat with respect and bullying behaviour		