

Somerset Council  
Scrutiny Committee  
– 31 August 2023



---

[Click here and type Report Title]

Lead Officer: Luke Best, Primary Care Development Manager

Author: Luke Best

Contact Details: [luke.best@nhs.net](mailto:luke.best@nhs.net) / [Sukeina.kassam2@nhs.net](mailto:Sukeina.kassam2@nhs.net)

Executive Lead Member: Sukeina Kassam, Deputy Director of Primary Care and Contracting

Division / Local Member:

## **1. Summary**

- 1.1.** The Recovering Access to Primary Care Delivery plan, as published by NHS England seeks to address the downward trajectory in patient satisfaction and overall access concerns since before Covid-19.

There are twelve key requirements of the plan which require a system-wide response across the Somerset Integrated Care System. NHS Somerset has developed a localised plan that sets out how we seek to address each of the twelve requirements with a series of key, accountable deliverables that NHS England seek progress assurance on.

NHS Somerset is working directly with the GP Provider Board and has established a collaborative approach that puts primary care in the driving seat to create a meaningful difference for patients when accessing primary care.

## **2. Issues for consideration / Recommendations**

- 2.1.** Members are asked to note the update on primary care access recovery and provide any feedback or input that may support the on-going direction of travel for the project.

## **3. Background**

- 3.1.** Primary care access has long been an area of contention; our Somerset plan seeks to address patient satisfaction and improve overall access to services.

## **4. Consultations undertaken**

- 4.1.** We are in a period of engagement with all relevant stakeholders to ensure a

(Scrutiny Committee – [Click **here** and type date]

system-wide, collaborative response.

**5. Implications**

**5.1.** N/a

**6. Background papers**

**6.1.** Please find the attached presentation which will accompany a verbal update.

**Note** For sight of individual background papers please contact the report author